



Student Guide to Taking NLN Exams with HyFlex Proctorio

**NLN Customer Support is available:
Mon. - Fri., 8am -4pm (Central)**

**1-800-732-8656 Ext. # 2
studenthelp@nlm.org**



Greetings from NLN Assessment Services Division,

Your institution has partnered with the National League for Nursing (NLN) to administer secured, standardized exams and practice materials for your Nursing Program. We are very excited to be a part of your educational experience and want to make the testing process as simple and stress free as possible. We want you to know we are here to help you succeed. If you ever have questions or concerns, feel free to reach out to our customer experience team and they will be happy to assist.

Our team is dedicated to providing you with an excellent customer experience, but to do so, we need your help. Please take a few moments to familiarize yourself with this guide. It will provide you with the information you need to create your account, purchase your materials and access your score reports. In addition to this guide, once you have created your account or logged in to www.nlnintest.org you will find step by step instructions and additional resources that will answer most of the questions we receive.

If you can't find an answer after reviewing the materials, feel free to contact our Customer Experience Specialist at:

1-800-732-8656 ext # 2

618-336-9224 Direct Dial

studenthelp@nln.org

Monday – Friday, 8am – 4 pm Central

Thank you for your time! Best of Luck on Your Exam!

Be Safe & Be Well!

Dr. Leanne Furby
Director of Assessment Services

[Learn About Our
Individual, Personalized NCLEX Reviews](#)
Great Idea for Small Groups!

A FEW KEY POINTS TO KNOW WHEN TAKING AN NLN EXAM

- 1.) The NLN offers 3 Proctoring Methods () your Institution will choose the method you are required to take.
- 2.) In order to test with the NLN you must have an NLN account at www.nlntest.org

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NEW PORTAL NOTIFICATION

NEW ADDRESS: www.NLNTEST.org

The NLN Assessment Services Portal moved in September of 2020. If you have tested with us since then, please **DO NOT CREATE A NEW ACCOUNT.**

If you have not tested with us since the transition you will need to create a NEW NLN account.

To Create Your New Account:

- 1.) Log into www.NLNTEST.org
- 2.) Enter Username (we recommend using your email address)
- 3.) Enter Email Address
- 4.) Choose Your Institution
- 5.) Enter First and Last Name
- 6.) Enter Date of Birth
- 7.) Enter City, State, and Phone Number
- 8.) Click on Create New Account
- 9.) You will then receive a link via email to the address you provided asking you to reset your password. While you are here please verify your time zone. [What is Your Time Zone?](#) This setting can be the difference between making your institutions deadline and not making it.
- 10.) Hit save.

If you are having difficulty re-setting your password, please contact NLN Student Services at 1-800-732-8656 ext. # 2 or email studenthelp@nlm.org

How to Take NLN Exams with HyFlex Proctorio



THANK YOU FOR YOUR TIME
Best of Luck on Your Exam!
Best Wishes

from your friends at
NLN Assessment Services